



### 6 EQUIPMENT FAULT REPORT

<b>SECTION 1 - to be completed by the customer</b>	
<b>RMA Number (see below)</b>	<input type="text"/>
<b>Date:</b>	<input type="text"/>
<b>Customer Name:</b>	<input type="text"/>
<b>Return Address:</b>	<input type="text"/>
<b>Phone:</b>	<input type="text"/>
<b>Email:</b>	<input type="text"/>
<b>Equipment Description:</b>	<input type="text"/>
<b>Serial Number:</b>	<input type="text"/>
<b>Date in Service:</b>	<input type="text"/>
<b>Description of Fault:</b>  Please provide as much information as possible.  Identify anything you may have done to isolate or determine the cause of the problem.  Include any diagnostic data that may be available.	<input type="text"/>
<b>Number of Westel Repeaters deployed</b>	<input type="text"/>
<b>Is this equipment covered under a service agreement ?</b>	<input type="radio"/> Yes <input type="radio"/> No

You can generate your own RMA as follows:

WWS\_RMA\_ddmmyyX\_<agency>

ddmmyy: is today's date

X: your first RMA is "A", if you are raising more than one RMA subsequent ones are B, C, D ... etc

<agency>: is a 4 letter code you assign yourself that is easy for us to link to your company or agency.

After completing this form, including the RMA, scan it and email it to [wws\\_info@westelwireless.com](mailto:wws_info@westelwireless.com).